

Thema Leasing

Beitrag von „Stef“ vom 13. August 2004 um 23:05

Put it in English, my German is sh.t today, sorry.

Then both of you are having a kind of problem.

- You can't prove that you didn't make that damage.
- But also the leasing company can't prove you did.

I think that both of you have to get together and discuss this issue. It's their fault that they didn't pick up the car sooner. Normally the dealer has to make the transfer document and send that to the leasing company within 2-5 days. The leasing company should have asked/instructed the dealer to make a transfer document when you brought in the Audi AND they should have asked him to send it in. If they didn't do this, they can't prove you made the damage, but in the meantime you can't prove you didn't and that's worse. Normally you had to ask yourself to get a transfer document, this is mentioned in most contracts or in the "little letters chapter". Check this out first and if this isn't in, you have a point to make.

I would try to work this out and tell them you washed and vacuum cleaned the car when you brought it in and that the mentioned damage wasn't in it at the time you made the swap at the dealer.

Stef.